

SPENCER STREI

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Summary

Technical program leader with 5+ years in finance, procurement, and operations at Microsoft scale. Excel at leading agile delivery of AI and automation tools from requirements through UAT and go-live. Supply chain foundations with proven outcomes: \$28M in protected payouts, \$20M in targeted savings, and thousands of hours in productivity.

Professional Experiences

Microsoft

2020 – Present

Technical Solutions Manager – Finance Operations, *Seattle, WA*

Oct 2023 – Present

- Protected \$28M in payouts across a ~\$350M incentives program by scoping requirements, developing an anomaly detection system, presenting to senior leadership, and transitioning to engineering for enterprise implementation.
- Developed a \$20M savings-targeted competitive bid analysis tool for indirect procurement, delivering a forecasting model and interface enabling procurement managers to evaluate supplier bids and drive sourcing decisions.
- Saved 1,700+ hours annually by owning release schedule and driving cross-functional delivery of an AI email assistant: requirements, UAT, deployment, and change management rollout.
- Cut \$700K in payroll errors by redesigning a multi-vendor leave-of-absence workflow and automating flagging and forms.

Technical Program Manager – Finance Data & Experiences (Rotation), *Miami, FL*

Mar 2023 – Oct 2023

- Owned full project lifecycle of a platform for 170+ users (requirements, sprint management, UAT, launch, and training), managing dependencies across design, engineering, and business teams.
- Designed variance visualization methodology and interface for a P&L analysis tool with automated commentary.
- Co-led global building utilization forecasting analysis, delivering data-driven recommendations to senior leadership.

Operations Program Manager – Global Field Operations, *Miami, FL*

Sep 2021 – Feb 2023

- Owned the Southeast US deals program, de-risking \$1B+ in deals by navigating ambiguous requirements across legal, finance, and compliance as sole operations partner to a 35+ person sales team.
- Reduced pre-billing processing time 45% and lowered disputed revenue by leading a capstone workflow analysis, identifying concurrency opportunities to recommend engineering and operations improvements.
- Drove 10% efficiency gains by leading UAT testing, defining go/no-go criteria, and managing feature prioritization for a Deal Management Portal processing a multi-billion dollar pipeline.

Operations Program Manager Intern – Microsoft Advertising Operations, *Remote*

May 2020 – Aug 2020

- Saved the sales team 200+ hours and \$38K annually by engineering an automated credit adjustment workflow handling \$61M in transactions; achieving a 95% improvement in first-pass yield.

Colgate-Palmolive | Supply Chain Planning Intern – Global Supply Chain, *Morristown, TN*

Jun 2019 – Aug 2019

- Reduced inventory 16% (\$85K savings) by analyzing nearly 600 materials in SAP (MM module): demand variability, safety stock, reorder frequency, and warehouse space utilization.
- Trained 16 team members on a new production scheduling system, saving 8 hours per week in planning overhead.

Additional: Sunovion Pharmaceuticals (Procurement), Reviewbox, acquired by Talkwalker (Analytics), Fortnum & Mason (Merchandising/Supply Chain, London, UK).

Projects & Leadership

- Frontier finance lead for AI adoption: drove #1 division-wide Copilot adoption, created internal hackathon (coached winning FinOps team), presented live demos to GMs, and led workshops driving 60% increases in AI comfort.
- Built a Chief of Staff agentic tool at Microsoft 2025 Hackathon, prototyping executive workflow assistant in 5 days.
- Led 7-person cross-functional team to top-3 prototype in a 5-day Miami Hack Week hackathon.

Certifications & Skills

Certifications: Microsoft Certified: Azure Fundamentals (AZ-900) • Prosci® Taking Charge of Change

Core Skills: Stakeholder Management • Agile/SDLC & Release Management • UAT & Go-Live Readiness • Change Management • Process Optimization • AI/Automation Solutions • Supply Chain Operations • SAP

Education

The University of Tennessee, Knoxville, Knoxville, TN

BSBA: Supply Chain Management | Minor: Statistics | Collateral: International Business | GPA: 3.95/4.00

- R. Gene Richter Scholar (premier national supply chain award)
- President, Council of Supply Chain Management Professionals (CSCMP)
- Smith Global Leadership Scholars: studied and worked abroad in London, UK (Fortnum & Mason)